

WARRANTY CERTIFICATE

Company Name: Solarie Energy Pty Ltd. (“Solarie”)

Products: crystalline Silicon Solar Modules (“Modules” or “products”)

By purchasing PV modules from Solarie , you have selected a high quality product which can meet all your demands. If the products are installed in a right way according to the instructions in our attached installation manual, we are sure that our PV modules products will continue to maintain its ability to generate the amount of the electricity, we are so confident of our high quality products that we are willing to extend, to the end user (namely the purchase of the product who initially installed the products or anyone who has legitimately acquired the products from the original purchaser, without any modifications, and if the products have been operated properly in accordance with the (“Guidance”) (“Customer”) the following:

1. Limited Product Warranty –10 Year guarantee and Refund Remedy

Solarie Energy Pty Ltd ensure the production of photovoltaic modules include DC terminal box, in the normal application, installation, use and service conditions are not subject to the unqualified raw materials and process. If the PV-modules fall to conform to this warranty, then for a period ending 120 months (120) from date of delivery from the Seller, Solarie Energy Pty Ltd will, at its option, replace the product or refund the purchase price as paid by the Customer (“Purchase Price”). The refund remedy shall not extend beyond the 120 months period set forth herein. This Limited Product Warranty does no warrant a specific power output, which shall be exclusively covered under clause 2 hereinafter (Limited Peak Power Warranty).

2. “ Limited Peak Power Warranty”-Limited Remedy

25 years

For the PV modules, if within twenty-five (25) years from date of sale to the Customer any PV-module(s) exhibits a power output less than 80% of the maximum Peak Power as STC as specified at the date of delivery in Solarie Energy Pty Ltd’s Product Information Sheet, provided that such loss in power is determined by Solarie Energy Pty Ltd(at its sole and absolute discretion) to be due to defects in material or workmanship, Solarie Energy Pty Ltd will replace such loss in power by either providing additional PV-modules to the Customer to make up such loss in power, or by replacing the defective PV-modules, or by refunding the Purchase Price taking into account a yearly depreciation of twelve (12%) of the Purchase Price, at the option of Solarie Energy Pty Ltd

“Peak Power” is the power in watt peak that a PV-module generates in its maximum power point. “STC” are as follows (a) light spectrum of AM 1.5, (b) an irradiation of 1000W per m² and (c) a cell temperature of 25 degrees Centigrade. the measurements are carried out in accordance with IEC61215, test tolerance $\pm 3\%$.

3. Exclusions and Limitations

In any event, any warranty claims must be made within the applicable warranty period together with a report from an independent and authoritative third party (whose appointment must be agreed by the customer and Solarie). This warranty certificate only applies to modules of “class A application” by Solarie. Both “limited product warranty” and “limited peak power warranty” do not cover any costs associate with installation, removal or re-installation of the modules and (except as explicitly set forth in the final paragraph of section 5) customs clearance or any other costs for return of the modules.

In addition, the “limited product warranties” and the “limited peak power warranty” do not apply to any modules which have been subjected to:

- 1) Misuse, abuse, neglect or accident of storage or inappropriate transport before installation;
- 2) Alteration , importer installation or application, Non-observance of Solarie’s installation and maintenance instructions;
- 3) Exchange, repair or modification of the products by someone other than an approved service technician of Solarie;
- 4) The serial or identification number has been altered, defaced, removed or made illegible;
- 5) Use of products ob mobile units such as vehicles or ships;
- 6) Influences such as dirt or contamination on the face-plate; contamination or damage by e.g. smoke extraordinary salt contamination, or other chemicals;
- 7) Power failure surges, lighting, flood, fire, accidental breakage or other events outside Solarie’s control.

4. Limitation of Warranty Scope

The limited warranties set forth herein are in lieu of and exclude all other express or implied warranties, including but nor limited to warranties of merchantability and fitness for a particular purpose or application, and all other obligations on the part of Solarie, unless such other warranties and obligations are agreed to in writing by Solarie. Some jurisdictions limit or do not permit disclaimers of warranty, so this provision may not apply to the customer.

To the maximum extent permitted by applicable law, Solarie hereby disclaims, and shall have no responsibility or liability whatsoever for, damage or injury to persons or property or for other loss or injury resulting from any cause whatsoever arising out of or related to any of its products or their use. To the maximum extent permitted by applicable law, under no circumstances shall Solarie be liable to the customer, or to any third party claiming through the customer, for any lost profits, lost of use, or equipment downtime, or for any incidental, consequential or special damages of any kind, howsoever arising, related to the products, even if Solarie has been advised of the possibility of such damages. To the maximum extent

permitted by applicable law, Solarie's aggregate liability, if any, in damages or otherwise, shall not exceed the purchase price paid to Solarie by the customer for the product.

The customer acknowledges that the foregoing limitations on liability are an essential element of the agreement between the parties and that in the absence of such limitations the purchase price of the products would be substantially different. Some jurisdictions limit or do not permit disclaimers of liability, so this provision may not apply to the customer.

Some jurisdictions do not allow limitations on the exclusion of damages. So the above limitations or exclusions may not apply to the customer.

5. Obtaining warranty performance

If the customer has a justified claim covered by this limited warranty, an immediate notification directly to Solarie shall be filed by mailing a registered letter in writing to the address of Solarie listed hereunder, or, sending an email letter to the email account of Solarie listed hereunder. Together with the notification, the customer should enclose the evidence of the claim with the corresponding serial number of the modules and the date on which the modules have been purchased. An invoice with clear indication of the purchase date, purchase price, module type, stamp or signature of Solarie or its distributors should also be submitted as part of the evidence.

The return of any modules will not be accepted unless prior written authorization has been given by Solarie. In connection with both the "limited product warranties" and the "limited peak power warranty", Solarie shall reimburse customer for reasonable, customary and documented transportation charges by sea freight for both the return of the modules and shipment of any repaired or replaced modules.

6. Severability

If a part, provision or clause of this limited warranty, or the application thereof to any person or circumstance, is held invalid, void or unenforceable, such holding shall not affect and shall leave all other parts, provisions, clause or applications of this limited warranty, and to this end such other parts, provisions, clauses or applications of this limited warranty shall be treated as severable.

7. Various

The repair or replacement of the modules or the supply of additional modules, does not cause the beginning of new warranty terms, nor shall the original terms

of this limited warranty be extended. Any replaced modules shall become the property of Solarie made for their disposal. Solarie has the right to deliver another type (different in size, shape and/or power) in case Solarie has discontinued producing the replaced modules at the time of the claim.

8. Force Majeure

Solarie shall not be responsible or liable in any way to the customer or any third-party arising from any non-performance or delay in performance of any terms and conditions of sale, including this limited warranty, due to acts god, war, riots, strikes, warlike conditions, plague or other epidemics, fire, flood, or any other similar cause or circumstance beyond the reasonable control of Solarie. In such cases, performance by Solarie of this limited warranty shall be suspended without liability for the period of delay reasonably attributable to such causes.

9. Others

We have keep records of the serial numbers of all modules supplied to the Australian market.

You may have specific legal rights outside this warranty, and you may also have other rights that vary from state to state. This limited warranty does not affect any additional rights you have under laws. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this limited warranty statement may not apply to you.

If you have purchase the products in Australia, you should be aware that this warranty is provided in addition to other rights and remedies held by a consumer at law.

Our goods come with guarantees that cannot be excluded under Australian consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

10. Contact

If you have any question, please contact the importer or Solarie via the following address:

Company Name: Solarie Energy Pty Ltd.

Contact person: Peter Pan

Add: 15 Glenayn Ave, west Ryde NSW 2114, Australia.

Tel: +61406685888

Email: info@solarie-energy.com

Website: www.solarie-energy.com

11. Amendment of this document

Solarie has the absolute right to amend and interpret the provisions of this warranty certificate, as and when it deems necessary.

12. Choice of Law

This warranty shall be exclusively governed by and construed under the laws of principality of China.

13. Attachment

Customer feedback process

Attachment:

Customer feedback process:

1. Purpose

This document specifies the customer complaint handling process, in order to effectively manage customer feedback and improve customer's satisfaction.

2. Applicable

Apply to all the feedback of the quality or service from the Australian customers who use Solarie's products.

3. Duties

3.1 Australian Importers:

Importers are responsible for sending the detailed feedback information from the customers to Solarie's sales department.

3.2 Sales department of Solarie:

3.2.1 Solarie's sales department is responsible for sending the feedback information to the quality control department.

3.2.2 Solarie's sales department is also responsible for communicating with the customers and negotiating with the customers about refusing or changing the products.

3.3 Quality control department of Solarie:

3.3.1 Customer service staff is responsible for confirming and tracking the feedback information.

3.3.2 Quality control department need to organize the rated departments to analyze the reason of the feedback and to rectify. They also need feedback the result to the sales department.

3.3.3 Quality control department is responsible for tracking and confirming the customer complaint handling and improvement measures implementing

3.4 The other department of Solarie need to assist the sales department and quality control department to make sure that the customer complaint is solved effectively.

4. Management

4.1 After-sales tracking

4.1.1 The sales department should send an email about shipment details to the quality control department when deliver the goods.

4.1.2 The sales department should track the quality feedback from the customers within on week after the customers receive the goods. If there is no feedback after one week, we think our products have passed customer's incoming inspection by default.

4.2 Customer complaint handling

4.2.1 Customer feedback information transmission

Australian importers should send the customer's feedback details (including customer name, product specification, quantity, shipping terms, shipping date, shipping batch and feedback content) to the sales department of Solarie.

The sales department should send these information to the customer service staff of quality control department in time. The customer service staff should fill the "customer complaint handling sheet", according to the customer's feedback information.

4.2.2 Customer feedback information registration

Quality control department should register the customer feedback information in the "customer feedback information summary sheet". This sheet should include the information of feedback date, customer's name, products information, problem description, research result, corrective action, verification and finish time. This sheet should also be updated in time.

4.2.3 Investigate the reasons

The customer service staff should investigate the reasons through all kinds of ways according the customer feedback information. They can investigate the reasons to the scene with the technician department or any other staff if necessary.

4.2.4 Quality improvement

The quality manager should make a choice whether to make an corrective and preventive actions form or a 8D report to the "customer complaint sheet". The customer service staff should inform the related department to rectify and verify the completion.

4.2.5 Conclusion

Solarie's quality manager should give the suggestion of handling the complaint according to the research. The suggestion should be approved by the general manager.

4.2.6 Reply to the customers

Quality manager should feedback the result of "customer complaint handling sheet" to the sales after he finish the "customer complaint handling sheet"

Solarie sales department should feedback the result of "customer complaint handling sheet" to Australian importers.

Australian importers should feedback the result of "customer complaint handling sheet" to the customers.

4.2.7 Product recall

If the internal product quality tracking or receiving market feedback, found that a batch of defective products have been delivered to customers. Solarie sales department should inform the Australian importers and send the product's shipment information to the customers. Solarie should take effective measures to control the risk promptly. If necessary, Solarie should communicate with customers to recall the product for repair or replacement to avoid a significant impact on customers.